

## An Approach to Strengthening Health System

14-18 August 2017

### Programme Schedule



**International Management Development Programme**  
TRAINING LEADERS IN PUBLIC HEALTH

Day		Session one	10:30-10:45	Session two	Session three	13:00-14:00	Session four	Session five	16:00-16:15	Session six	Closing Reflection
	9 - 9:30	9:30 - 10:30		10:45 - 11:45	11:45 - 13:00		14:00 - 15:00	15:00 - 16:00		16:15 - 17:00	17:00 - 17:30
<b>Mon</b>	Introductions; Ground rules; Expectations & Objectives	Overview: What are Health Systems	Tea Break	Understanding Needs of immediate Stakeholders & Delivering Performance		Lunch Break	How can we deliver efficiently and effectively? Understanding the Systems framework		Tea Break	Defining a system - its key elements; flow- charting a process with decision points	Daily review and Q&A
<b>Tue</b>	Defining Process and Output Indicators by bringing in the concepts of quality, equity and efficiency		Tea Break	Calculating the process cycle time; understanding process capability and its calculations;		Lunch Break	Making Improvements vs Re- engineering		Tea Break	Activity on Implementation Challenges	Daily review and Q&A
<b>Wed</b>	Understanding the concept of Accountability and fixing Accountability in process flowss		Tea Break	Overcoming constraints and bottlenecks to improve efficiency of the system - creativity and alternative thinking		Lunch Break	Identifying data collection points, checkpoints and controls to make systems evidence based		Tea Break	Activity on accountability	Daily review and Q&A
<b>Thu</b>	Importance and Role of Leadership & Governance		Tea Break	Importance of Capacity Building in Health Systems Management - certification of users for standardization of delivery		Lunch Break	Importance of Discipline and Strict Compliances for Success		Tea Break	Documentation and Knowledge Management	Daily review and Q&A
<b>Fri</b>	Linking Health Systems with Policy, Practices and Research		Tea Break	Documentation, Certifications and Knowledge Management		Lunch Break	Presentation of Action Plan and open discussion		Tea Break	Final Review, Certificate Presentation / Evaluation and Closing	