

**An Approach to Strengthening Health System**  
**14-18 August 2017**  
**Programme Schedule**



**International Management Development Programme**  
TRAINING LEADERS IN PUBLIC HEALTH

Day	Session one		10:30-10:45	Session two		Session three		13:00-14:00	Session four		Session five		16:00-16:15	Session six		Closing Reflection
	9 - 9:30	9:30 - 10:30		10:45 - 11:45	11:45 - 13:00	14:00 - 15:00	15:00 - 16:00		16:15 - 17:00	17:00 - 17:30						
<b>Mon</b>	Introductions; Ground rules; Expectations & Objectives	Overview: What are Health Systems	<i>Tea Break</i>	Understanding Needs of immediate Stakeholders & Delivering Performance		<i>Lunch Break</i>	How can we deliver efficiently and effectively? Understanding the Systems framework		<i>Tea Break</i>	Defining a system - its key elements; flow-charting a process with decision points		Daily review and Q&A				
<b>Tue</b>	Defining Process and Output Indicators by bringing in the concepts of quality, equity and efficiency		<i>Tea Break</i>	Calculating the process cycle time; understanding process capability and its calculations;		<i>Lunch Break</i>	Making Improvements vs Re-engineering		<i>Tea Break</i>	Activity on Implementation Challenges		Daily review and Q&A				
<b>Wed</b>	Understanding the concept of Accountability and fixing Accountability in process flowss		<i>Tea Break</i>	Overcoming constraints and bottlenecks to improve efficiency of the system - creativity and alternative thinking		<i>Lunch Break</i>	Identifying data collection points, checkpoints and controls to make systems evidence based		<i>Tea Break</i>	Activity on accountability		Daily review and Q&A				
<b>Thu</b>	Importance and Role of Leadership & Governance		<i>Tea Break</i>	Importance of Capacity Building in Health Systems Management - certification of users for standardization of delivery		<i>Lunch Break</i>	Importance of Discipline and Strict Compliances for Success		<i>Tea Break</i>	Documentation and Knowledge Management		Daily review and Q&A				
<b>Fri</b>	Linking Health Systems with Policy, Practices and Research		<i>Tea Break</i>	Documentation, Certifications and Knowledge Management		<i>Lunch Break</i>	Presentation of Action Plan and open discussion		<i>Tea Break</i>	Final Review, Certificate Presentation / Evaluation and Closing						